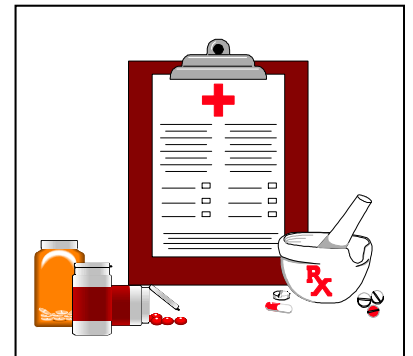


Medication Management Program

(An Extra Layer Of Safety For Our Residents)

There are prescribed medications from various doctors, orders renewed by pharmacists, changes of dosage or strength by the doctors, plus over-the-counter remedies. It can all be so confusing and possibly overwhelming. We untangle the web by having a system of checks and balances that organize the medicines and relay changes in the health conditions of our residents to their medical professionals.



Here Are Some Of The Important Steps We Take

- 1) For our resident's safety, we check medication containers for content, correct labeling and expiration dates.
- 2) Our staff records the taking of all medications to keep an accurate history and ensure their doctors' orders are followed.
- 3) We make sure that even over-the-counter medications have a doctor's order to avoid the chance of adverse interactions.
- 4) When new medications are introduced, our staff is trained to look for common side effects and behavioral changes that are evidence of adverse medication reactions.
- 5) For residents on heart or hypertensive medications, we monitor heart rate and blood pressure. Any consistent irregularities are immediately reported to their doctor(s) and the family.
- 6) Our staff works as a team to spot changes in health condition and inform their doctor(s) and family.
- 7) Our thorough charting adds an extra layer of safety in case an acute problem arises and our resident is treated by someone other than their own doctor.
- 8) When a resident is having a tough day and resists taking his/her medication, our staff understands. But they don't give up. Instead, with compassion, they use their professional experience and persistence to get the resident to take his/her medications.
- 9) Being proactive, we do our best to avoid problems. For example, when a doctor changes a resident's medication, we make sure the prescriptions and new labels are processed correctly and received from the pharmacy.
- 10) When our residents visit their doctor(s), we provide a doctor(s) with a progress report. We also manage the follow-up protocols of their doctor(s) and inform the residents' families.



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